



Renewal License Training and Support Terms

(9:00 AM to 5:00 PM EST, Monday to Friday)

Feature	Description
Basic Training	Training Material Training videos are available on the Vision Systems Corp. Web site. On-line workbooks. Case studies (one each for VW, CW, and TW). Topic specific YouTube videos.
Group Webinars	Purpose Open to all. 20 - 30 minute "how to" demonstrations, with 10 minute Q&A. Each demonstration focuses on a particular aspect of VW, CW, or TW. Schedule Monthly. The second Wednesday of each month at 12:00 PM EST. Contact The Webinar schedule is posted on the Vision Systems Corp. Web site.
Newsletter	Purpose General news, software techniques, articles of interest, suggested reading.
Basic Support	Purpose 10 - 15 minute general "how to" support requests. Schedule By appointment. Response within 24 hours. Contact 416-421-2431, ext. 101 or 888-578-3247, ext. 101, support@visionsystemscorp.com

Vision Systems Corp. reserves the right to change the Training and Support terms at its discretion, at any time, and without prior notice.

CONFIDENTIALITY NOTICE: This electronic transmission and any accompanying attachments may contain privileged or confidential information intended only for the use of the recipient individual or organization. Any distribution, copying, or action taken in reliance on the contents of this communication by anyone other than the intended recipient is STRICTLY PROHIBITED. If you have received this communication in error, please notify the sender at info@visionsystemscorp.com and delete this e-mail immediately.